

## FAQs

### **What is the goal of TrainedArrow courses?**

The TrainedArrow is a career advisory firm and has a variety of learning and development courses for Graduating Students, Recent Graduates and Young Professionals.

### **Why should I take LearnAhead?**

The biggest confusion people have with career is that they think it is only important when they are looking for a new position. And they rely only on technical skills and their work ethic to get you ahead in their career, then they will eventually realize why career development is important. LearnAhead is a holistic course to become more employable and do well in career.

### **How LearnAhead is different from other courses?**

Most conventional courses revolve around a software, or a product or soft skills. So, our courses are designed to trigger transformation, based on our experience that foundational knowledge together soft skills provide immense strength to evolve and manifest itself as self-confidence, versatility and market readiness.

### **How is the course impactful?**

LearnAhead has a curriculum that imparts well-balanced foundational learning to develop business technology acumen, critical thinking and the guidance to navigate workplace, societal and career challenges and opportunities - while enabling young professionals to market themselves effectively and find success in career with a higher purpose in life!

### **Who is the TrainedArrow for?**

For the Self-driven and ambitious young professionals who want more out of their career, securing their future and improving their career awareness. Our endeavor is to provide a rewarding experience for those who take our courses.

### **How long is the LearnAhead course access given?**

Thirty days. The idea is for those committed ones should have the drive the course well within 30 days.

### **What if I forgot my login?**

No problem, click "Lost Password" on the Thinkific Login page. This will send you a temporary password and you can update to your own after you've logged in.

### **How do I update credit card details?**

Once logged in, go to My Account and you can select UPDATE MY CREDIT CARD which is at the base of the screen.

### **Are my credit card and personal details safe?**

Your credit card details are submitted into Stripe, one of the world's most secure payment portals. TrainedArrow.com or SAMPRAD, LLC. does not retain any of your credit card details, and simply uses Stripe to process your payments. We have designed it this way to protect our users and improve efficiency at our end.

### **What do I do if there is an error when using The Thinkific platform?**

If you see a bug or error, please refresh your page. Thinkific typically do short upgrades to the platform to ensure it is working at an optimal rate, however this may cause disturbances.

If you continue to see issues or errors, please email [learning@samprad.net](mailto:learning@samprad.net)

### **Guest Speaking and Coaching Services**

Venugopal Chepur and TrainedArrow team are passionate about giving students and young professionals career advice; connect, interact and share their experiences that can assist them for winning future opportunities. Guest speaking engagements can be in the following formats:

- LearnAhead course orientation – with interactive sessions and Q&A
- General Seminar format – with introduction, lecture and Q&A
- Informal Sessions – lead an informal discussion with a small group (occasionally there can be a befitting topic mutually chosen to benefit the group)

### **Will TrainedArrow or SAMPRAD help me further to find a job?**

No. We only offer courses and assist with further coaching via guest speaking or information sessions.

### **Can I get coaching or consulting services from TrainedArrow?**

Yes, but not now. We are often asked to work with individuals and teams on a range of services including:

Career planning and coaching  
Career management techniques and training  
LinkedIn and resume reviews  
Introductions and networking support

So, we do have plans to expand our services, shortly, to provide tailored coaching to individuals and groups. If you require further support to get you ready for more career success, please email to [learning@samprad.net](mailto:learning@samprad.net).

All coaching is subject to a selection criteria and agreement with the TrainedArrow team at SAMPRAD, LLC., our parent company. We need to make sure you are ready to be coached.

For more information, please contact us at [learning@samprad.net](mailto:learning@samprad.net) ; or [www.trainedarrow.com](http://www.trainedarrow.com) or connect with our Founder, Venugopal Chepur.